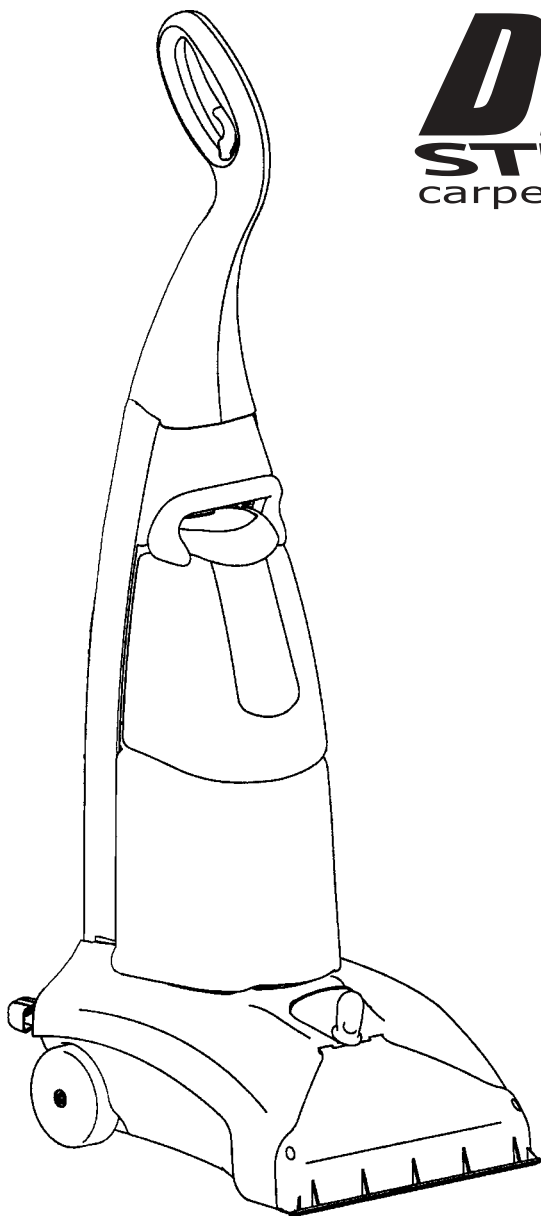


# EUREKA

## Household Type Owner's Guide 2500 Series

**DEEP**  
**STEAM**  
carpet cleaner



### **IMPORTANT**

**Do not return this product to the store.**

**For assembly problems or questions contact:** Eureka's Customer Service Division toll free at 1-800-282-2886\*, 8 a.m. to 7:30 p.m., (CST), Monday - Friday and 10 a.m. to 6:30 p.m. Saturday.

**For replacement of broken or missing items** to be shipped direct to you, call 1-800-438-7352\*, 8 a.m. to 4:45 p.m., (CST), Monday - Friday.

\*En Mexico llame al 5670-6169

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### **Rating Plate**

The model, type, and serial numbers are on the rating plate on the back of your shampooer. Write these numbers here on the front page and refer to them when inquiring about service.

**Model & Type** \_\_\_\_\_

**Serial No.** \_\_\_\_\_

MODEL	TYPE	SERIAL NO.
VOLTS	AMPS.	HERTZ

SERVICE INFORMATION: 1-800-282-2886

**THE EUREKA COMPANY**  
BLOOMINGTON, ILLINOIS 61701

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING THIS CARPET SHAMPOOER/EXTRACTOR.**

## WARNING

To reduce the risk of fire, electric shock, or injury.

- Do not immerse product. Use only on surfaces moistened by cleaning process.
- Do not use outdoors or expose to rain.
- Use only commercially available floor cleaners intended for machine application.
- **Do not leave the Carpet Shampooer/Extractor when plugged in.** Turn OFF the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If the Carpet Shampooer/Extractor is not working properly, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center immediately.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run the Carpet Shampooer/Extractor over cord. Keep cord away from heated surfaces.
- Connect to a properly grounded outlet only (refer to Grounding Instructions).
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or Carpet Shampooer/Extractor with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This Carpet Shampooer/Extractor creates suction. Some models also contain a revolving brush roll. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot fireplace or barbecue ashes.
- Do not use without recovery tank in place.
- Use extra care when cleaning on stairs.
- If the machine tips over during use, shut it off immediately, set it upright, and wait for the motor to stop completely. This allows the ball float to return to normal position and permits proper airflow through the cleaner.
- Do not use to pick up gasoline, acetone, perfumes, colognes, paint thinners and other flammable liquids or use in places where they may be present.
- Operate and store indoors in an area above 32°F where the machine will not freeze.
- Keep your work area well lighted.

# SAVE THESE INSTRUCTIONS

# CONSEILS DE SÉCURITÉ IMPORTANTS

L'utilisation d'un appareil électrique sous-entend l'observation de certaines règles de sécurité élémentaires:

**LIRE TOUTES LES INSTRUCTIONS AVANT D'UTILISER L'ASPIRATEUR.**

## AVERTISSEMENT

Pour réduire les risques de feu, de secousse électrique ou de blessure:

- Ne pas immerger. Utiliser uniquement sur un tapis mouillé par le dispositif de nettoyage.
- Ne pas utiliser à l'extérieur. Ne pas exposer à la pluie.
- Utiliser uniquement des produits nettoyants offerts sur le marché pour l'application à la machine.
- **Ne pas s'absenter tant que l'aspirateur est branché.** Éteindre l'appareil et le débrancher lorsqu'on ne s'en sert plus et avant son entretien.
- Veiller à ce que l'aspirateur ne serve pas de jouet, particulièrement si l'utilisateur est un enfant ou si l'on s'en sert près d'un enfant.
- Ne s'en servir que selon la description qu'en donne le guide. N'employer que les accessoires que recommande le fabricant.
- Ne pas s'en servir si le cordon ou la fiche sont abîmés. Avant de se servir de l'aspirateur, le retourner à un centre de réparation s'il ne fonctionne pas comme il faut, s'il est tombé ou abîmé, si on l'a laissé dehors ou laissé tomber dans l'eau.
- Ne pas le tirer ou le transporter par le cordon, ne pas se servir du cordon comme d'une poignée, ne pas coincer le cordon en fermant une porte et ne pas tirer le cordon sur des encoignures ou des bordures pointues. Ne pas passer l'aspirateur sur le cordon. Éloigner le cordon des surfaces chauffées.
- Branchez toujours l'aspirateur dans une prise à trois (mise à la terre).
- Ne pas se servir de cordons de rallonge ou de prises d'intensité admissible mal adaptée aux besoins.
- Éteindre complètement l'aspirateur avant de le débrancher.
- Ne pas tirer sur le cordon pour débrancher l'aspirateur. Le débrancher en tirant sur la fiche et non sur le cordon.
- Ne toucher ni à la fiche ni à l'aspirateur avec les mains mouillées.
- Ne pas introduire d'objets dans les orifices. Ne pas se servir de l'aspirateur avec une ouverture bouchée et en écarter poussière, charpie, cheveux et autres qui risquent de réduire la circulation de l'air.
- Cet aspirateur crée de la succion. Certains modèles sont équipés d'un rouleau-brosse. Maintenir les cheveux, les vêtements amples, les doigts et toutes les parties du corps à l'écart des ouvertures et des pièces mobiles.
- Ne rien ramasser de brûlant ou de fumant, comme par exemple mégots, allumettes ou cendres chaudes des cheminées ou des grilles.
- Ne pas utiliser aussi si le réservoir n'est pas installé.
- Redoubler de prudence lorsqu'on aspire les escaliers.
- Si l'aspirateur se renverse quand il est en usage, tout-de-suite il faut l'éteindre, mettre-le à la position droite et attendre que le moteur s'arrête complètement. Cela permettra que la flotteur retourne à sa position normale et laisse la normale circulation d'air passée dans l'aspirateur.
- Ne vous servez pas de l'appareil pour ramasser de l'essence, acétone, parfum, cologne, diluant à peinture et d'autres liquides inflammables, ne l'utilisez pas non plus là où ces produits risquent d'être présents.
- Pour éviter le risque de gel, utiliser et entreposer à l'intérieur dans un endroit où la température est toujours au-dessus de 32°F (0°C).
- Bien éclairer la surface de travail.

## CONSERVER CES INSTRUCTIONS

## Grounding Instructions

This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

# DANGER

Improper connection of an equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance. If it will not fit the outlet, have the proper outlet installed by a qualified technician.

This appliance is for use on a nominal 120 volt circuit and has a grounding plug that looks like the plug illustrated in Figure A. A temporary adapter which looks like the adapter illustrated in Figure B may be used to connect this plug to a two-pole receptacle, as shown, if a properly grounded outlet is not available. The temporary adapter should be used only until a properly grounded outlet, Figure A, can be installed by a qualified electrician. The green colored rigid ear, lug, or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

**NOTE:** In Canada, the use of a temporary adapter is not permitted by the Canadian Electrical Code.

## INSTRUCTIONS VISANT LA MISE À TERRE

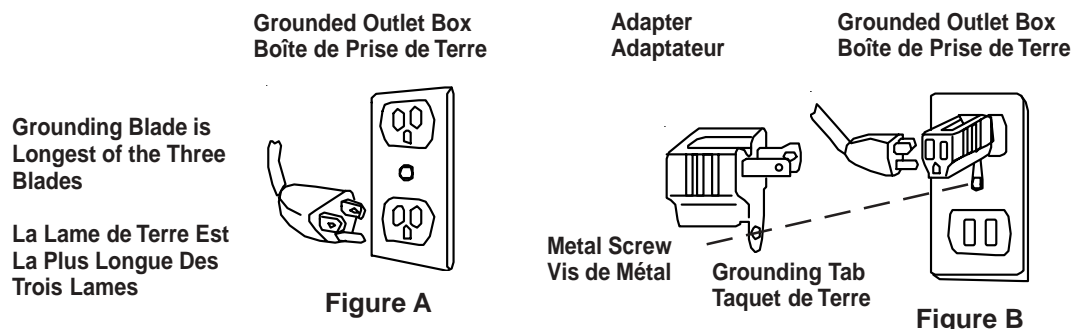
Cet appareil doit être mis à la terre. En cas de défaillance ou de panne éventuelles, la mise à la terre fournit au courant un chemin de moindre résistance qui réduit le risque de choc électrique. Cet appareil est pourvu d'un cordon muni d'un conducteur de terre et d'une fiche avec broche de terre. La fiche doit être branchée dans une prise appropriée correctement installée et mise à la terre conformément aux règlements et ordonnances municipaux.

# AVERTISSEMENT

Un conducteur de terre mal raccordé peut entraîner un risque de choc électrique. Consulter un électricien ou un technicien d'entretien qualifié si vous n'êtes pas certain que la prise est correctement mise à la terre. Ne pas modifier la fiche fournie avec l'appareil-si elle ne peut être insérée dans la prise, faire installer une prise adéquate par un électricien qualifié.

**Note.** Au Canada, l'utilisation d'un adaptateur temporaire n'est pas autorisée par le Code canadien de l'électricité.

Cet appareil est destiné à un circuit de 120V et est muni d'une fiche de mise à la terre semblable à celle illustrée par le Figure A. S'assurer que l'appareil est branché à une prise de courant ayant la même configuration que la fiche. Aucun adaptateur ne devrait être utilisé avec cet appareil.



## GENERAL INFORMATION

**NOTE:** Thoroughly clean carpet, upholstery and stairs with a vacuum cleaner before using the Carpet Shampooer/Extractor. Also, sweep any hard surface floors before using the carpet shampooer/extractor.

### Automatic Suction Shut-Off

The automatic suction shut-off functions when the recovery tank is full of liquid. As the tank fills, the ball float (inside the recovery tank) rises until it seats itself against the motor. This shuts off the suction causing the motor sound to become high pitch. When this happens, empty the recovery tank.

The automatic suction shut-off also functions if the carpet shampooer/extractor tips over. To continue use, turn the Carpet Shampooer/Extractor OFF and set it upright. Wait a few seconds to allow the motor to come to a complete stop. Restart the Carpet Shampooer/Extractor.

### Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information telephone our toll free number for the nearest Eureka Authorized Warranty Station. **You should know the model, type and serial numbers when you call:**

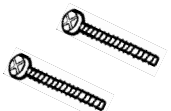
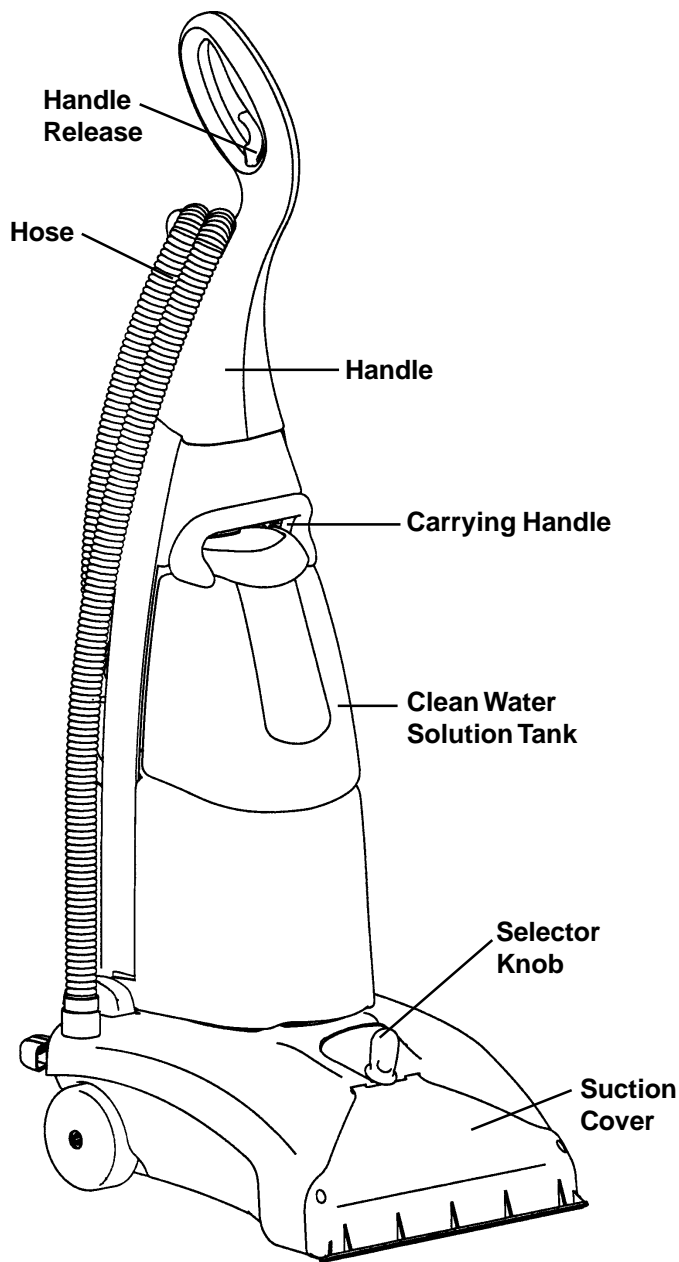
**USA: 1-800-282-2886**  
**Mexico: 5760-6169**  
**Canada: 1-800-282-2886**

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3N 2N7. Refer to The Eureka Limited Warranty for complete service information.



**DO NOT OIL the motor or the brush roll at any time. The bearings have a seal and are permanently lubricated.**

## Carpet Shampooer/Extractor Parts



Hardware

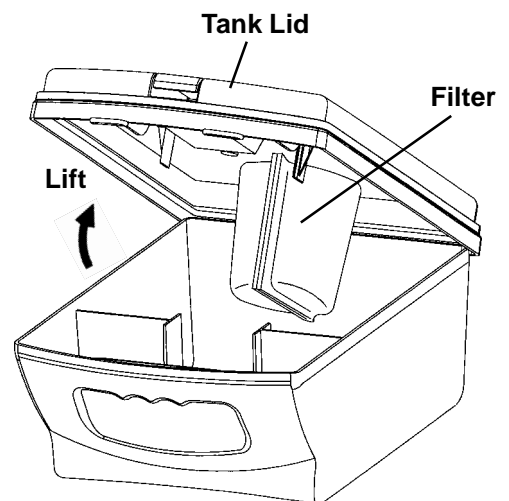


Cleaning Solution

### NOTICE

ON MODELS WITH THE ACCESSORY HOSE, YOU MAY NOTICE SMALL WATER DROPLETS IN THE WATER LINE. THIS IS DUE TO THE FACT THAT ALL UNITS ARE 100% INSPECTED ON THE PRODUCTION LINE USING WATER TO ASSURE PROPER FUNCTION OF THE ACCESSORIES.

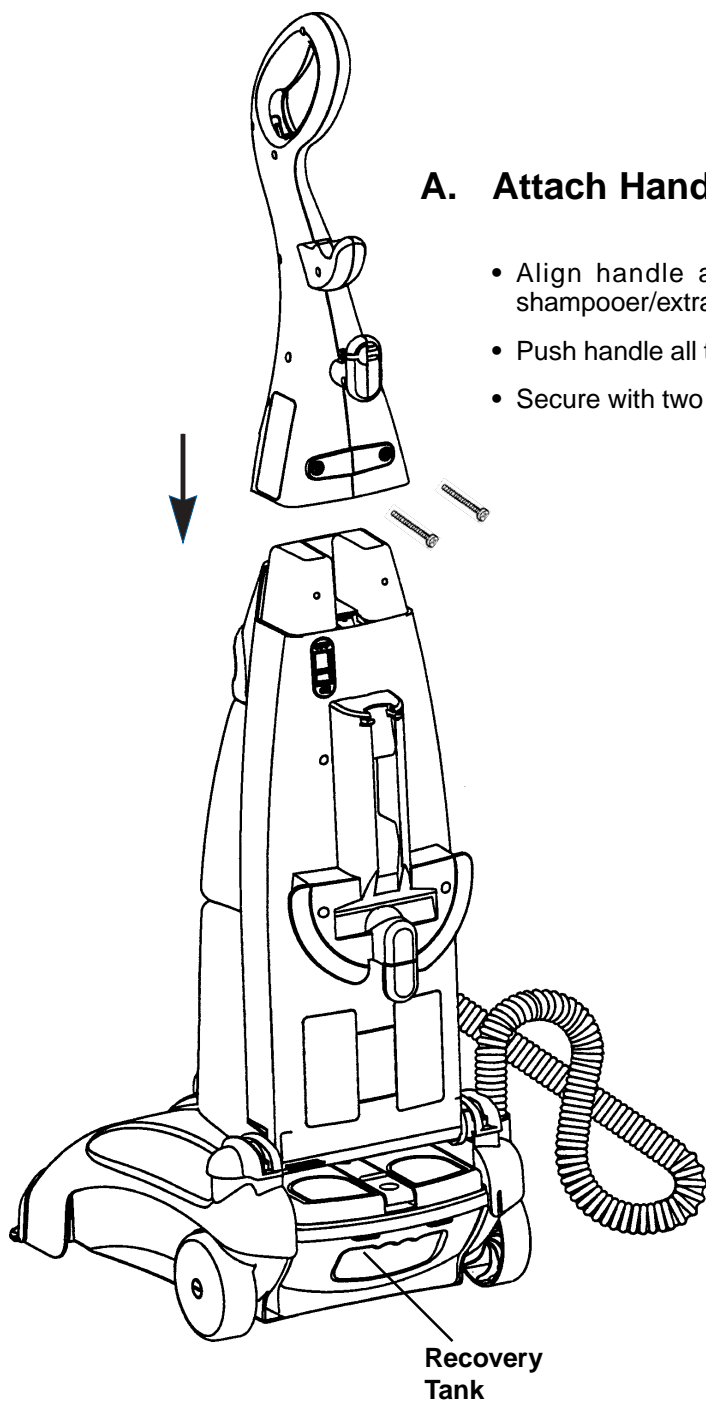
Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.



Recovery Tank with Lid and Filter

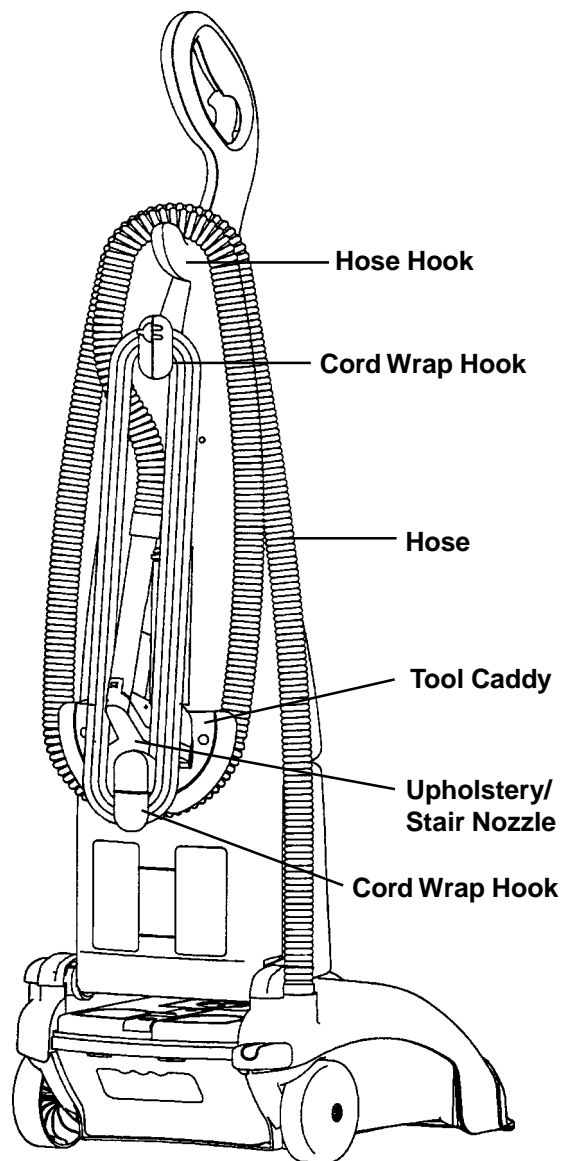
## I. HOW TO ASSEMBLE

**NOTE:** Completely assemble the carpet shampooer/extractor before using.



### A. Attach Handle

- Align handle above carpet shampooer/extractor.
- Push handle all the way down.
- Secure with two screws.



### B. Store Attachment Hose (Available on specific models only)

- Wrap the hose around the hose hooks.
- Push Upholstery/Stair Nozzle into caddy.

### C. Store Electrical Cord

- Wrap cord around bottom and top cord wrap hooks.

### D. Check Recovery Tank

- After assembling the unit, remove the recovery tank from the unit and take the tank lid off. Then remove the filter and check that the filter frame is snapped securely into place.

Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.

## II. PREPARING THE CARPET BEFORE CLEANING

### Vacuum Carpet

**NOTE:** Never use this carpet shampooer/extractor as a standard vacuum cleaner.

For best results, vacuum carpets with a vacuum cleaner that has a brush roll. The bristles of the brush roll help loosen and remove soil that is deep in the carpet nap.

#### (1.) Pretest for Color Fastness

Before cleaning the carpet, we recommend testing the carpet for color fastness. Moisten a white towel with the cleaning solution. Test a small hidden area of the carpet in a closet or in a corner. Gently rub the cloth over the carpet. Check each color. If the towel does not pick up any color, it should be safe to use the cleaning solution on the entire area. See page 13 for additional information.

#### (2.) Remove Furniture

Remove as much furniture from the room as possible. Place aluminum foil or plastic film under or around the legs and bases of the remaining furniture to prevent stains. Leave the foil or plastic in place until the carpet is completely dry. Use masking tape or pins to hold furniture skirts and draperies up out of the way.

### *Helpful Hints for Deep-Cleaning Carpet*

Follow the instructions in this owner's guide. Here are a few extra hints that will make deep-cleaning carpet easier.

- Before you begin using the carpet shampooer/extractor, vacuum carpet thoroughly.
- **Do not use the carpet shampooer/extractor for dry vacuuming as this can damage the unit.**
- Allow plenty of time to thoroughly deep-clean carpets. Rushing the cleaning job may give poor results.
- To speed drying time, deep-clean carpets during dry periods of the year or when the heating system is in operation.
- Use consistent forward and reverse strokes over the carpet surface.
- Wipe cleaning solution from woodwork and wood furniture immediately to prevent damage to the wood or upholstery.
- Fluff damp fibers against the nap after wet cleaning to help the drying and prevent matting.
- Ventilate the room while cleaning to speed drying.
- Try not to walk on carpets until they are dry.
- If the carpet shampooer/extractor is difficult to push when operating, try pushing the cleaner at a different 90 degree angle so it moves with the grain and not against the grain of the carpet fibers.

**Consult a professional cleaner before wet cleaning Oriental rugs.**

### *After Cleaning*

- Allow carpets to dry thoroughly. Try to keep children and pets off the carpet until it is completely dry.
- Use towels or white cloths to step on if you must walk on the area before it is dry.
- If furniture must be placed back in the room before the carpet is dry, use aluminum foil or plastic under the furniture legs to prevent staining the carpet.

### III. HOW TO PREPARE THE CARPET SHAMPOOER/EXTRACTOR FOR CARPET CLEANING

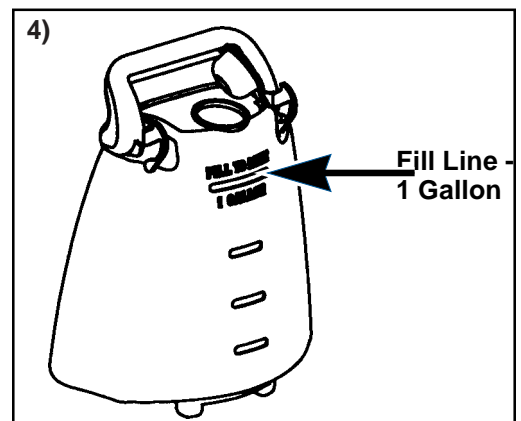
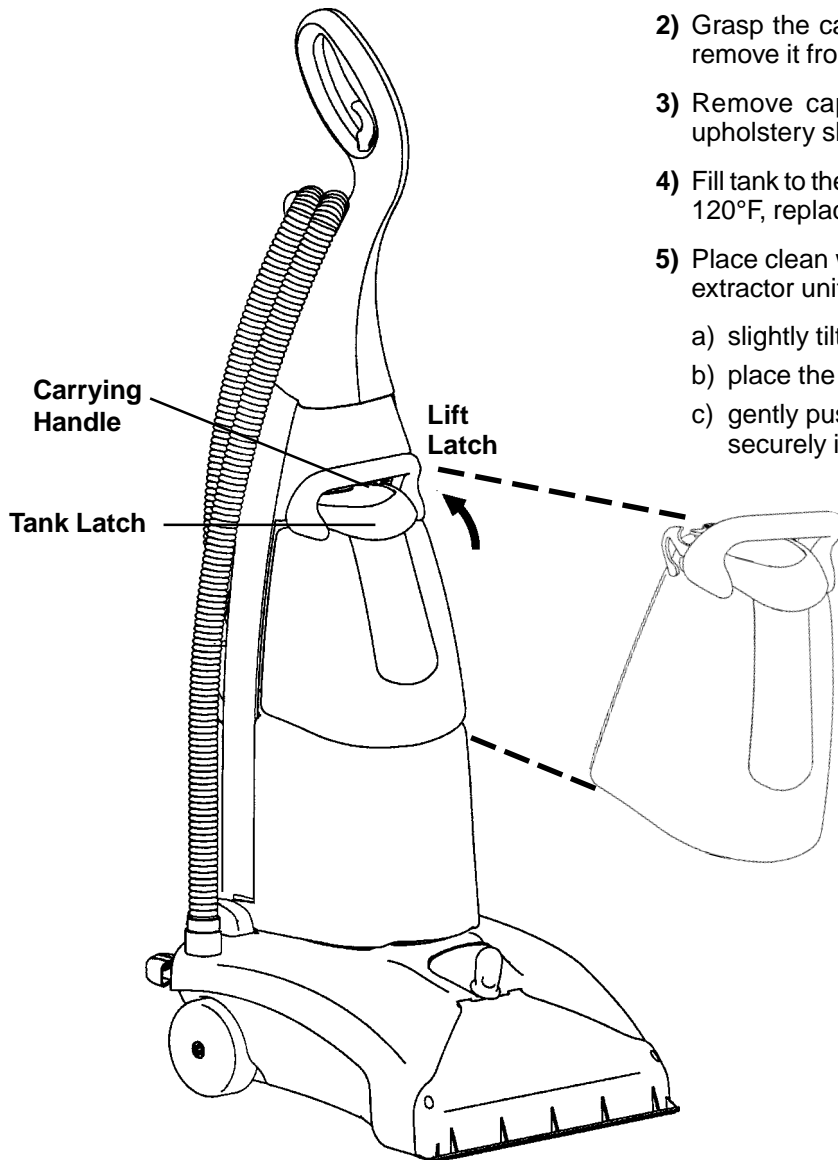
**IMPORTANT:** For best results, begin with a clean surface by vacuuming surface or item before using the carpet shampooer/extractor.

**NOTE:** Familiarize yourself with the parts of the carpet shampooer/extractor by reading this owner's manual before using.

**NOTE:** Mix cleaning solution properly to avoid damage to carpet and upholstery.

#### A. Fill the Clean Water Solution Tank

- 1) Lift up the tank latch to release the clean water solution tank.
- 2) Grasp the carrying handle on the clean water solution tank and remove it from unit.
- 3) Remove cap and add 4 ounces of Genuine Eureka carpet/upholstery shampoo to the tank.
- 4) Fill tank to the designated fill line with warm tap water, not to exceed 120°F, replace cap (see diagram).
- 5) Place clean water solution tank into the carpet shampooer/extractor unit by
  - a) slightly tilting the tank top away from unit
  - b) place the bottom of tank into the reservoir.
  - c) gently push upper portion of tank into unit until it snaps securely into place.



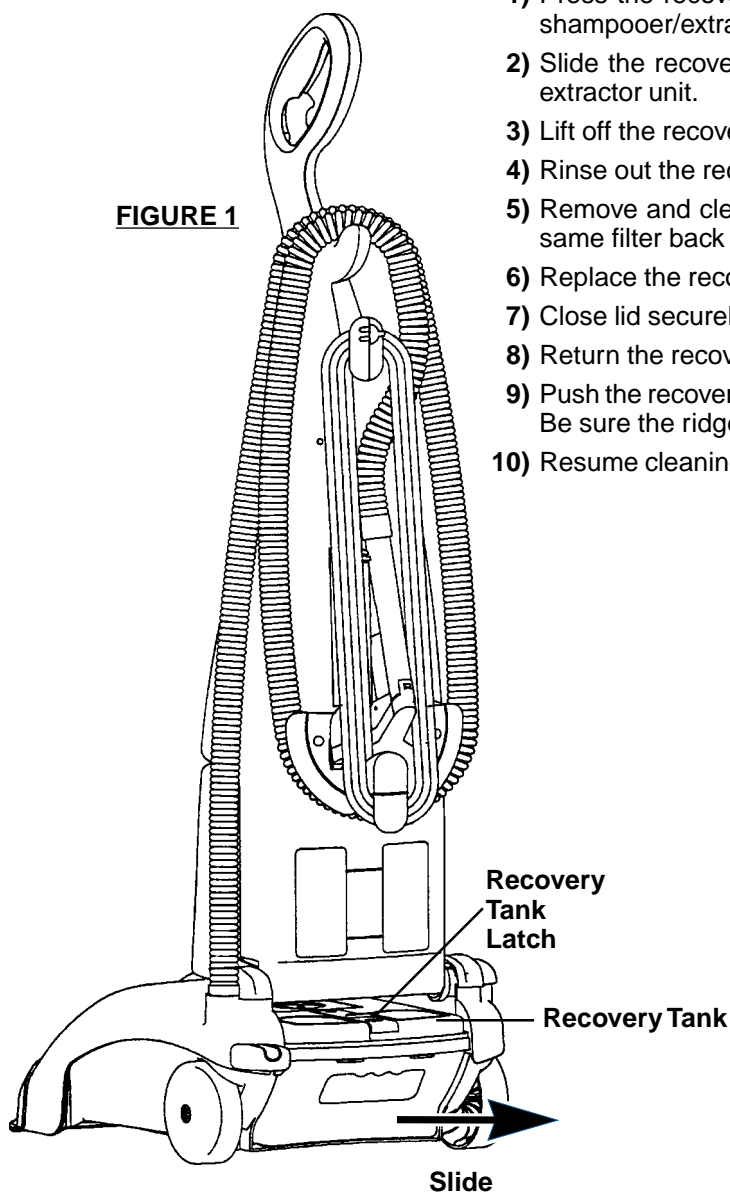
**NOTE:** When moving the carpet shampooer/extractor from one location to another, always make sure the recovery and clean water solution tanks are completely empty. Then tilt the unit slightly backward and roll on rear wheels or use the carpet shampooer/extractor's carrying handle for transporting up and down stairs.

## B. Emptying the Recovery Tank

**NOTE:** Turn off the power switch and unplug the carpet shampooer/extractor to empty the recovery tank.

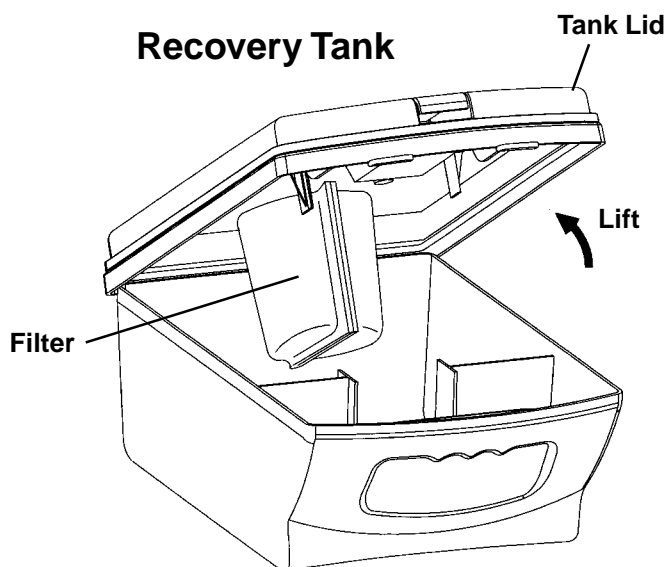
- 1) Press the recovery tank latch downward to release the tank from the carpet shampooer/extractor unit as shown in Figure 1.
- 2) Slide the recovery tank out from the lower portion of the carpet shampooer/extractor unit.
- 3) Lift off the recovery tank lid and empty contents into a suitable water drain.
- 4) Rinse out the recovery tank and tank lid thoroughly.
- 5) Remove and clean the filter by rinsing it with water after each use. Place the same filter back in the recovery tank as shown in Figure 2.
- 6) Replace the recovery tank lid by aligning notches in lid over tank tabs.
- 7) Close lid securely.
- 8) Return the recovery tank to the carpet shampooer/extractor unit.
- 9) Push the recovery tank all the way into carpet shampooer/extractor until secure. Be sure the ridge on the latch snaps securely in place.
- 10) Resume cleaning.

**FIGURE 1**



**FIGURE 2**

### Recovery Tank



Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.

### Automatic Shut-Off

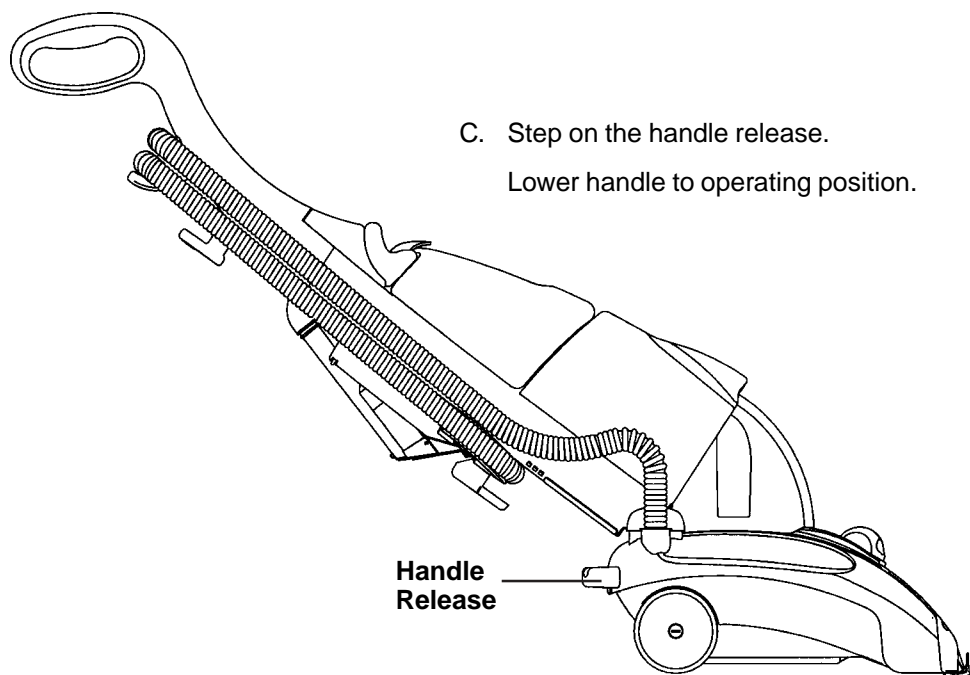
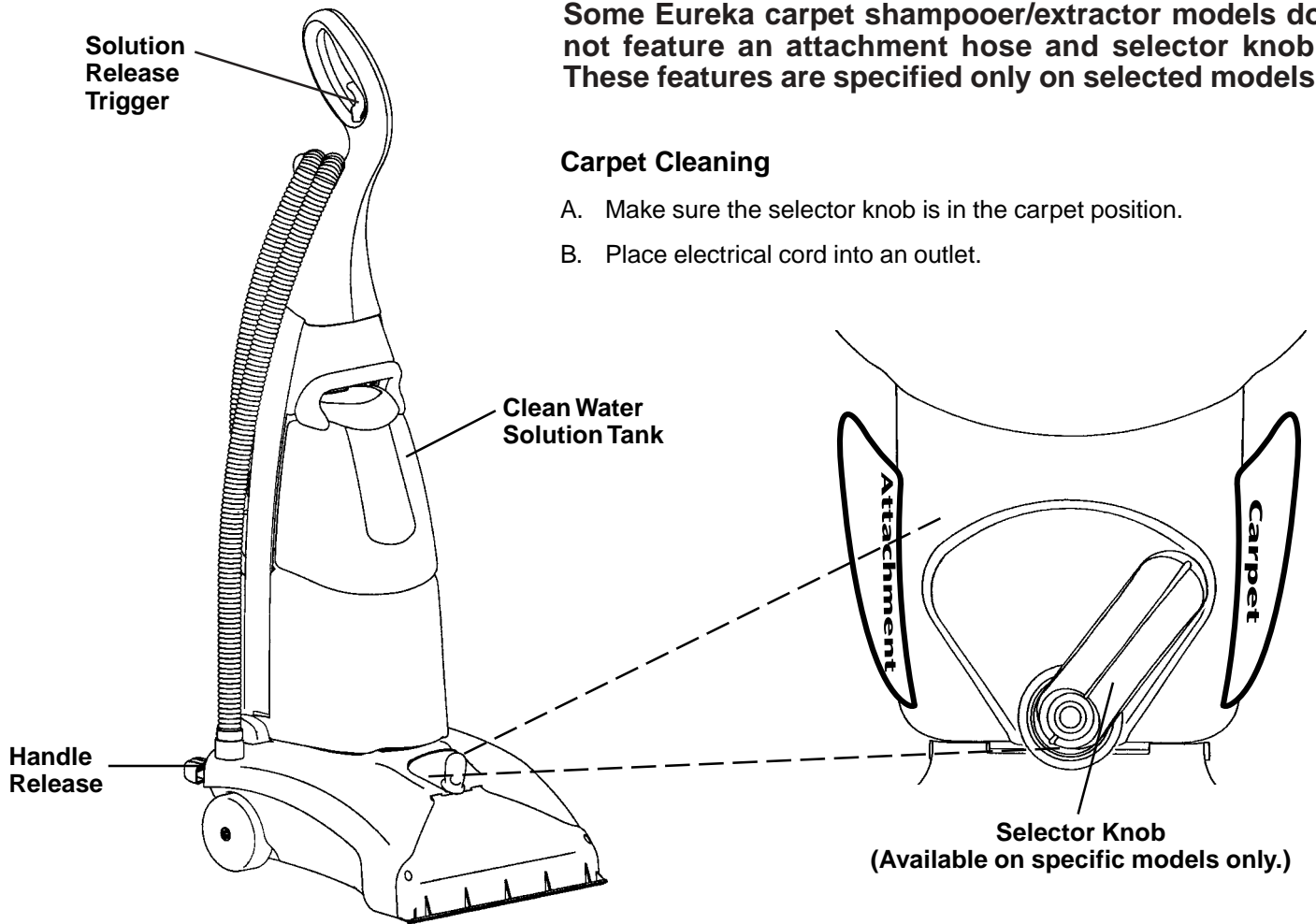
The automatic suction shut-off functions when the recovery tank is full of liquid. This can be detected by a noticeable difference in the motor sound. Immediately turn off the unit when this happens and empty the recovery tank.

## IV. HOW TO USE THE CARPET SHAMPOOER/EXTRACTOR

Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.

### Carpet Cleaning

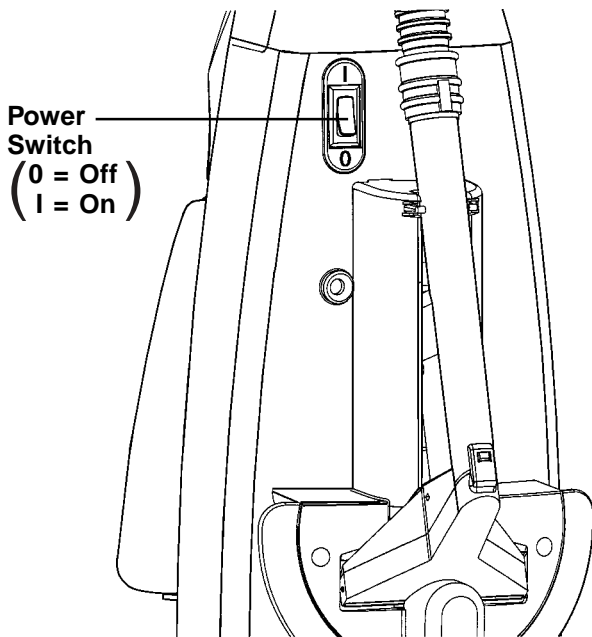
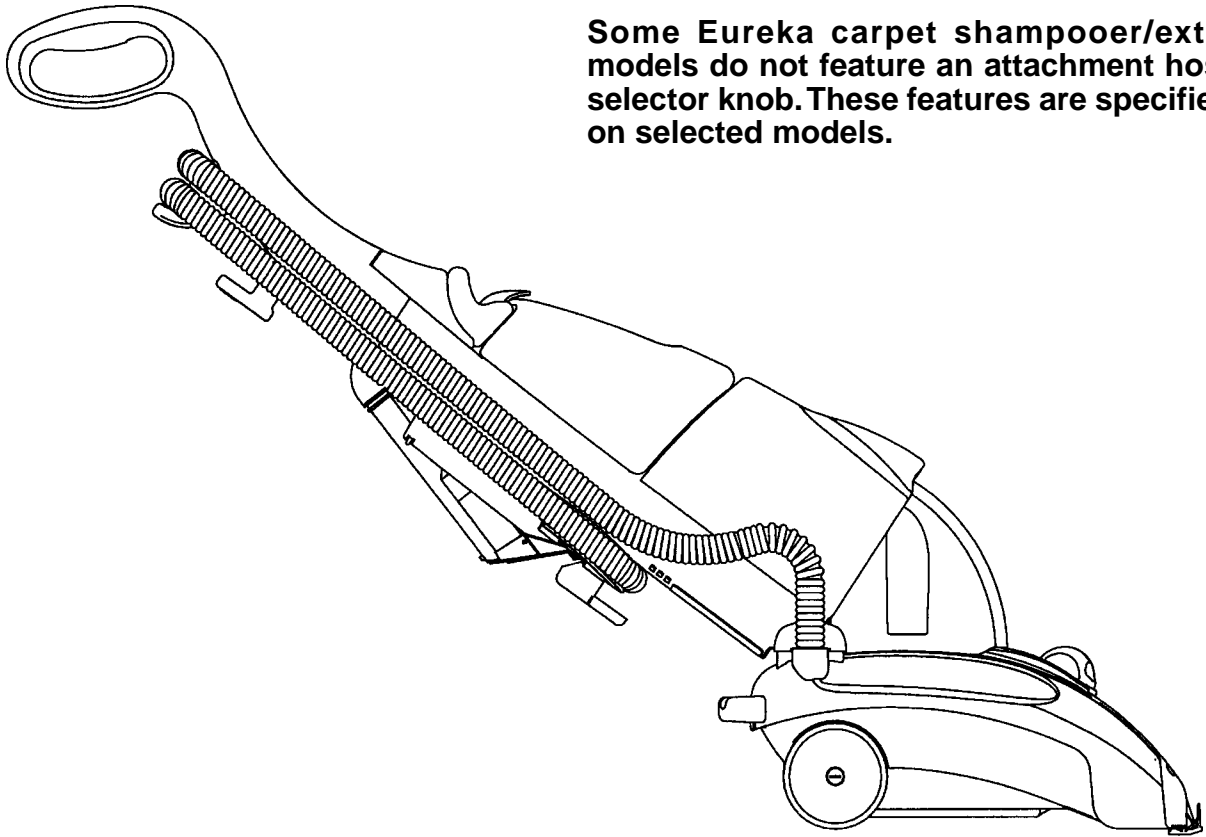
- A. Make sure the selector knob is in the carpet position.
- B. Place electrical cord into an outlet.



- C. Step on the handle release.  
Lower handle to operating position.

## V. OPERATING THE CARPET SHAMPOOER/EXTRACTOR

Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.



- D. Push power switch on, which is located on the back side of the unit.
- E. Pull up and hold the solution release trigger and apply two spraying strokes by moving the carpet shampooer/extractor forward and then backward at a moderate pace two times. As the nozzle moves over the carpet, the cleaning solution is sprayed onto the carpet. At the same time the nozzle picks up the dirty water and places it in the recovery tank. It is important to move the carpet shampooer/extractor in a steady motion over any surface.
- F. Release the trigger to stop the solution flow. **Avoid over-soaking.**
- G. Move the carpet shampooer/extractor over the carpet several more times **without** engaging the trigger. This removes excess water and helps the carpet dry faster.
- H. Repeat steps E, F, and G on heavily soiled areas.

### Transporting the Carpet Shampooer/Extractor

When moving the carpet shampooer/extractor from one location to another, always make sure the recovery and clean water solution tanks are completely empty. Then tilt the unit slightly backward and roll on rear wheels or use the carpet shampooer/extractor's carrying handle for transporting up and down stairs.

### **Fabric Code Ratings:**

- **W** for wet clean.
- **S-W** for solvent-dry or wet clean.
- **S** for solvent-dry clean only. **Do not wet clean.**

## **VI. HOW TO PREPARE THE CARPET SHAMPOOER/EXTRACTOR FOR UPHOLSTERY AND STAIR CLEANING**

(only for models with an attachment hose and upholstery/stair cleaning nozzle)

### **Vacuum Upholstery or Stairs**

Vacuum upholstery and stairs with a vacuum cleaner's attachment tool. Use a crevice tool for hard to reach areas such as tufts and corners.

**IMPORTANT:** Cleaning some upholstery fabrics with a wet cleaning solution may damage the fabric. Know what the fabric content is and how to clean it before using a cleaning solution on upholstery fabrics.

Most manufacturers care code their fabrics with cleaning methods. Some very delicate and unusual fabrics are DRY CLEAN ONLY. If in doubt of the fabric type, call a dealer or take a cushion or arm cover to a dealer for advice.

### **Check the stuffing material if possible**

Look inside the cushions or on the underneath side. If filling is a dark color, it may bleed through and discolor the fabric. Most stuffing material that is white to light yellow is colorfast and will not bleed colors through to the fabric covering.

### **Test clean a hidden area**

Be sure to test clean a hidden area several hours before starting to clean. Let the test area dry completely. Inspect for changes in color, bleeding, stretching, or shrinking. Test another area if in doubt.

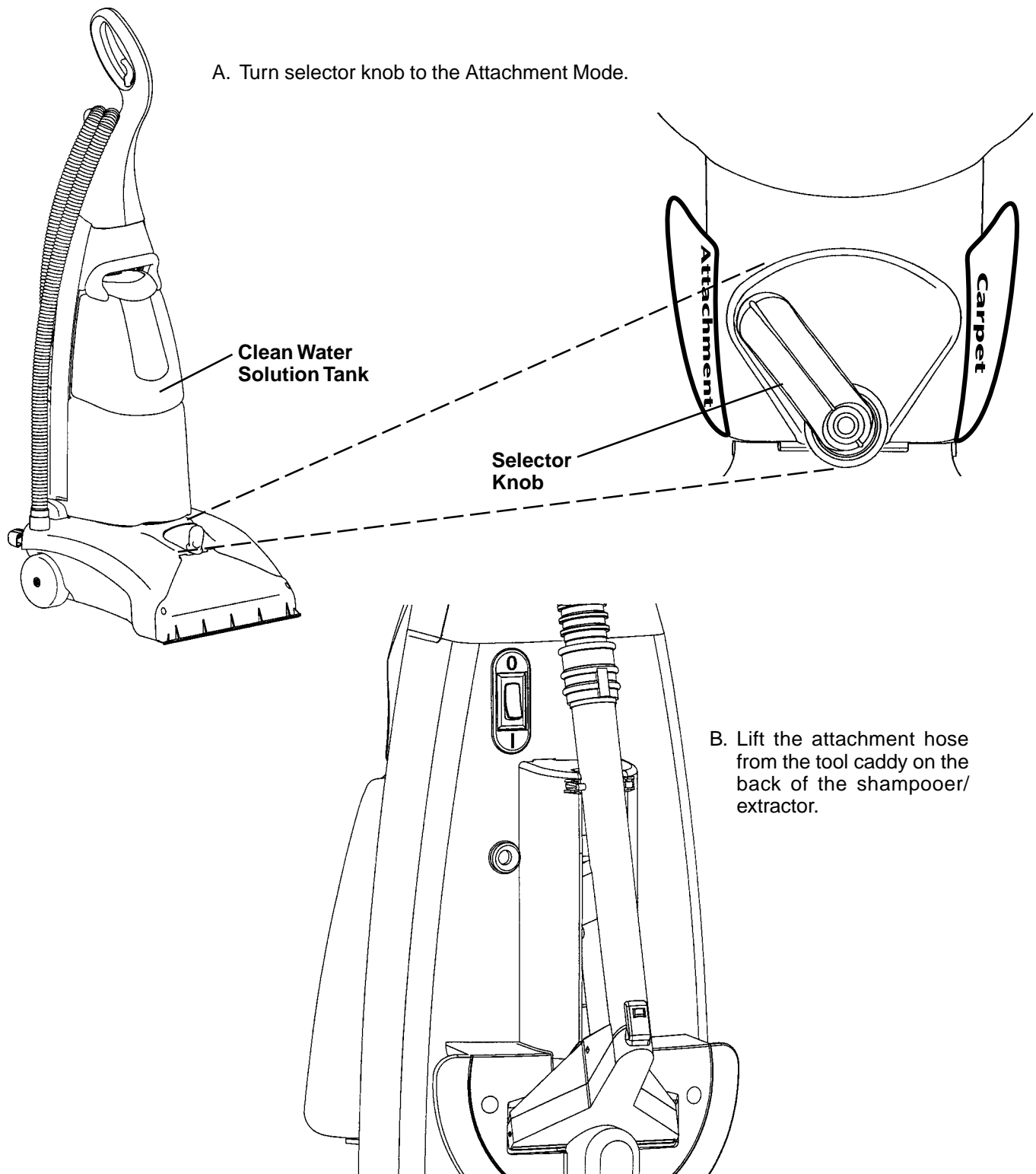
### **Pretest for Color Fastness**

Before cleaning the upholstery, we recommend testing it for color fastness. Moisten a white towel with the cleaning solution. Test a small area of the cushion back. Gently rub the cloth over the area. Check each area for color bleeding. If the towel does not pick up any color, it should be safe to use the cleaning solution on the entire area.

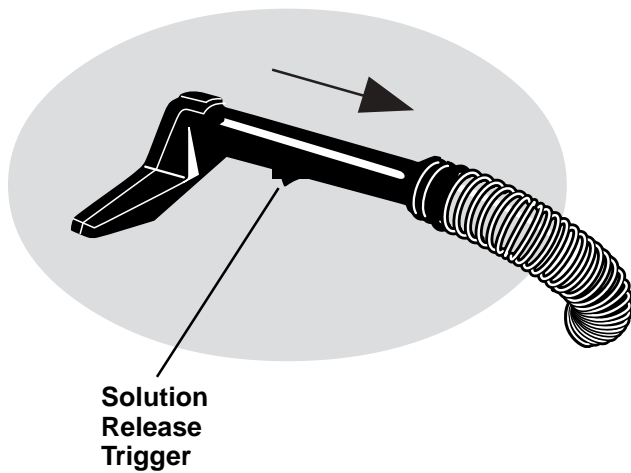
## VII. HOW TO USE THE CARPET SHAMPOOER/EXTRACTOR FOR UPHOLSTERY OR STAIR CLEANING *(only for models with an Attachment Hose and Upholstery/Stair Cleaning Nozzle)*

**NOTE:** Use extra caution when cleaning on stairs.

To prevent the carpet shampooer/extractor from falling, do not place the unit on stairs. It is suggested that the carpet shampooer/extractor be placed at floor level to clean the lower portion of the stairs and be securely placed at the top of the stairway to clean the upper portion of the stairs.



## How to Use the Carpet Shampooer/Extractor for Upholstery and Stair Cleaning (Continued)



- C. Place the Upholstery Nozzle at the top of the cleaning area.
- D. Pull up and hold the solution release trigger and pull the nozzle backward at a moderate pace.
- E. Release the trigger at the end of the stroke.
- F. Lift nozzle and start again at the top. Apply one to three spraying strokes. **Avoid over-soaking the area.**

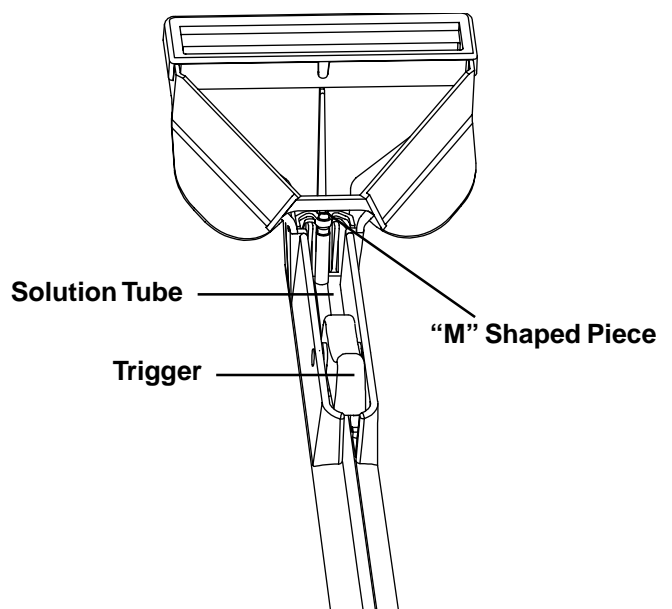
**NOTE:** As the nozzle moves over the surface, the cleaning solution sprays onto the surface. At the same time the nozzle picks up the dirty water and places it in the recovery tank.

- G. Move the nozzle over the surface several more times without engaging the trigger. This removes excess water and helps the surface dry faster.
- H. Brush roll **does not** rotate when cleaning in the attachment mode.

**NOTE:** If the cleaning solution and water are not released from the upholstery/stair nozzle, there may be an air lock. With unit in the Off position, raise the attachment handle above your head. Then engage the attachment handle trigger for 4 seconds. Turn unit On to resume spraying.

**NOTE:** If you should encounter a clog in the Upholstery/Stair Nozzle Filter:

- 1) Remove the "M" shaped piece on the underside of the Upholstery/Stair Nozzle (Use a small screwdriver to pry loose).
- 2) Clear and rinse any debris from the "M" shaped piece by placing it under running water.
- 3) Replace the "M" shaped piece into the solution tube then position and lock the piece into place.



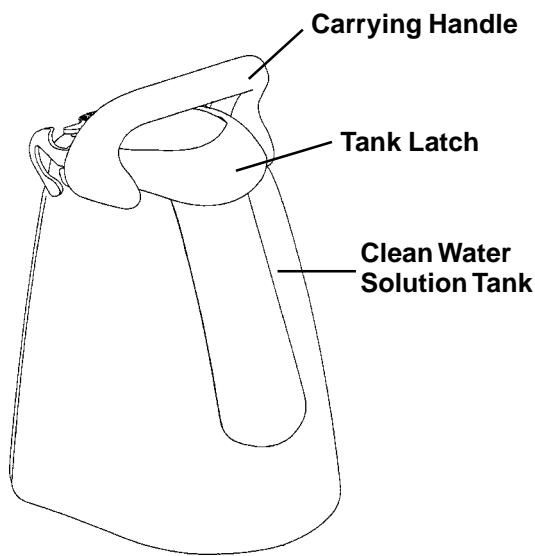
## VIII. HOW TO MAINTAIN THE CARPET SHAMPOOER/EXTRACTOR

The instructions in this booklet serve as a guide to routine maintenance. Follow these suggestions to avoid unnecessary service calls.

**Before storing the carpet shampooer/extractor, on a linoleum or vinyl surface put the unit in the floor mode and use clean water (without solution) to flush out all remaining particles in the carpet shampooer/extractor unit.**

- Place clean water in the clean water solution tank.
- Operate the unit, by pulling up on the Dispensing Trigger located in the carpet shampooer/extractor's handle.
- Activate the trigger for 4 strokes (2 forward and 2 backward).
- Then, release the trigger while operating the unit for another 4 strokes or until the flooring is dry.

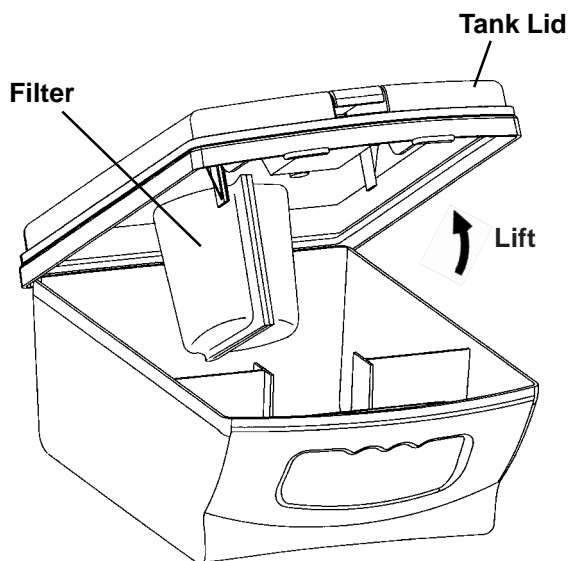
**For models featuring the Attachment Hose, on a linoleum or vinyl surface, activate the trigger on the attachment handle to run clear water through the nozzle using 4 backward strokes. Then release trigger and proceed with any additional strokes to remove moisture. This will flush out all the remaining particles.**



### A. Clean Water Solution Tank Maintenance

**NOTE: Turn off the power switch and unplug the electrical cord before cleaning.**

1. Remove the clean water solution tank by lifting up on the tank latch to release the clean water solution.
2. Grasp the carrying handle to remove the clean water solution tank from the carpet shampooer/extractor unit.
3. Empty any remaining liquids from the clean water solution tank.
4. Rinse the tank with warm tap water.
5. Thoroughly air dry the clean water solution tank before storing.
6. Place the dry, clean water solution tank back onto the carpet shampooer/extractor unit making sure it snaps securely into place. See page 9 for more detailed instructions on how to install clean water solution tank.



### B. Recovery Tank Maintenance

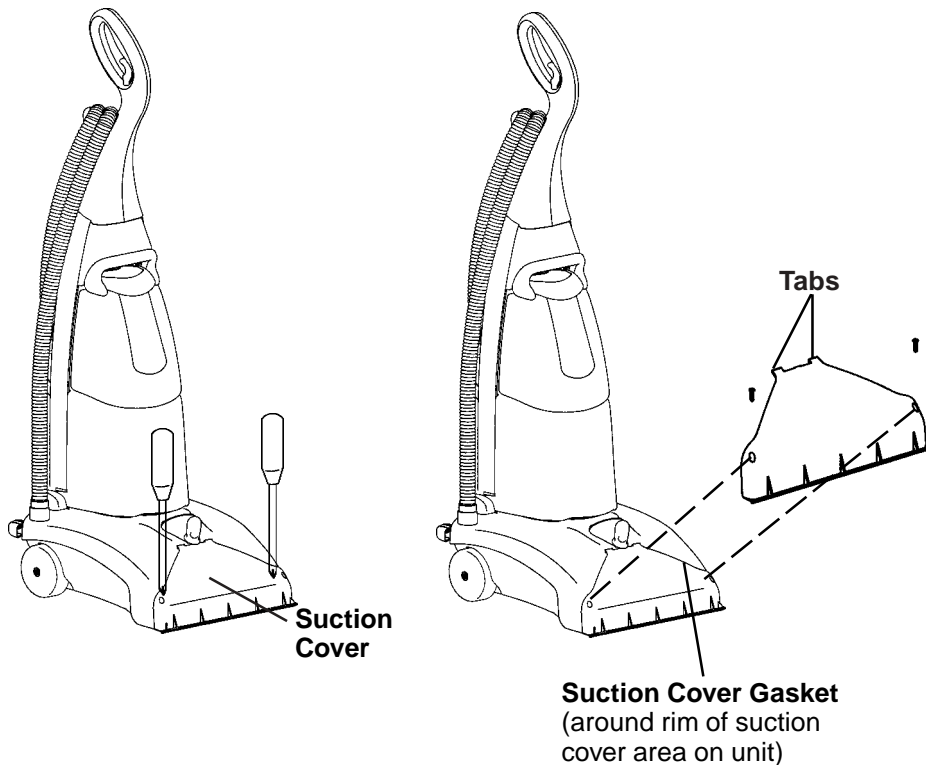
**NOTE: Turn off the power switch and unplug the electrical cord before cleaning.**

1. Remove the recovery tank from the carpet shampooer/extractor unit by pushing the recovery tank latch downward to release it from the unit.
2. Pull the tank out from the lower portion of the carpet shampooer/extractor unit.
3. Lift the tank lid off and empty contents into a suitable water drain.
4. Clean the recovery tank and lid with soap and water. Also, rinse the filter after each use with water.
5. Thoroughly air dry the recovery tank before storing.
6. To replace the recovery tank into the unit, push the dry recovery tank all the way into the carpet shampooer/extractor until the latch snaps to secure the tank. Be sure the ridge on the latch is pushed all the way under the carpet shampooer/extractor housing.

## HOW TO MAINTAIN

**NOTE:** Turn off the power switch and unplug the electrical cord to service cleaning nozzles.

### C. Cleaning the Carpet Shampooer/Extractor's Suction Cover



1. Remove the screws from each side of the suction cover.
2. Lift the suction cover off and clean the area of dirt and lint.
3. Replace the suction cover by sliding the tabs on top of the suction cover into the top slots on the hood. Make sure the suction cover gasket is in place on the unit before replacing cover.
4. Align one of the screw holes in the suction cover, hood and base then secure with screw. Also complete this step for second screw hole.

**FIGURE 1**

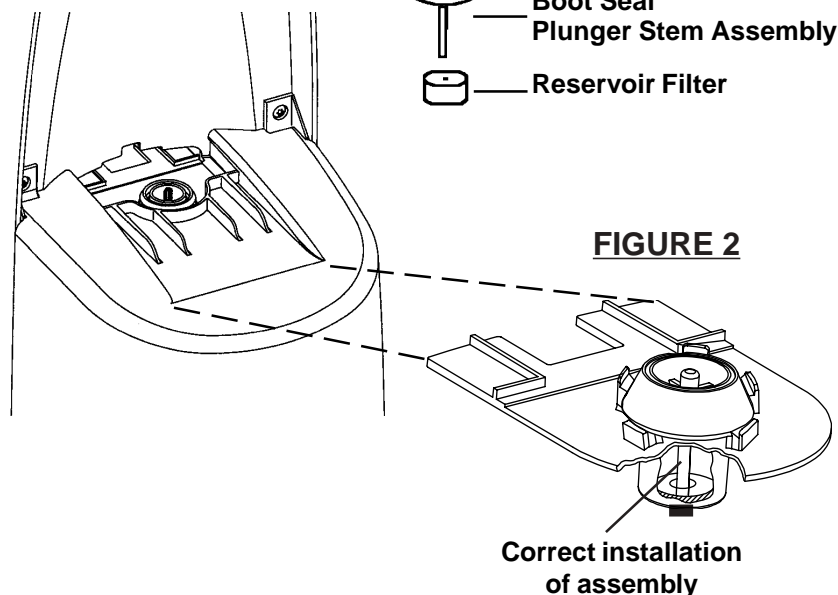
### D. Cleaning the Carpet Shampooer/Extractor's Plunger, Boot Seal and Filter

1. Remove the clean water solution tank.
2. Remove the Plunger, Boot Seal and Filter Assembly by lifting up the Boot Seal. This will pull out the Plunger, Boot Seal and Filter Assembly (see Figure 1).
3. Remove the Reservoir Filter and clean it by removing any debris and rinsing with water.
4. Reinsert the Filter on the Plunger stem and place the Assembly directly into the reservoir. Install this assembly into the reservoir by pressing down on the top of the plastic plunger. Do not press down on the rubber boot seal.

**IMPORTANT!** Make sure the plunger stem is placed into the hole in the bottom of the reservoir for a secure fit (see Figure 2).

5. Replace the Clean Water Solution Tank back onto the carpet shampooer/extractor unit.

#### Plunger, Boot Seal and Filter Assembly



**FIGURE 2**

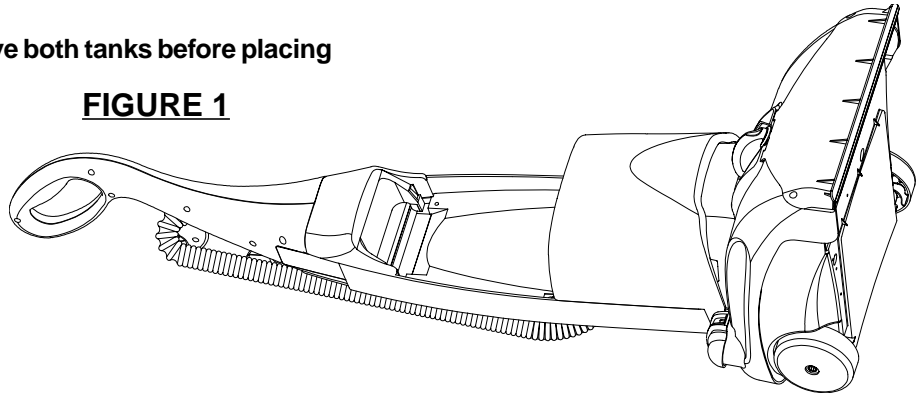
## HOW TO MAINTAIN (only for models that feature a brush roll)

### E. How to Replace the Carpet Shampooer/Extractor's Belt

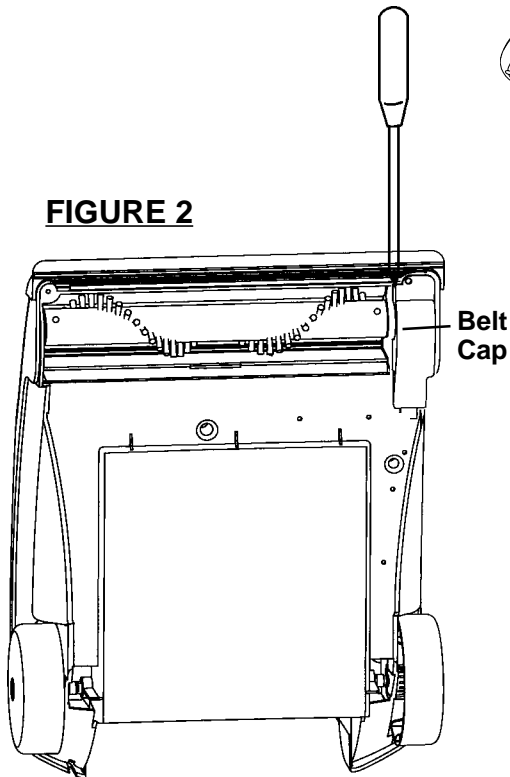
**NOTE:** Turn off the power switch and unplug the electrical cord to replace the brush roll belt.

**NOTE:** If the tanks contain liquid, remove both tanks before placing the handle on the floor.

**FIGURE 1**

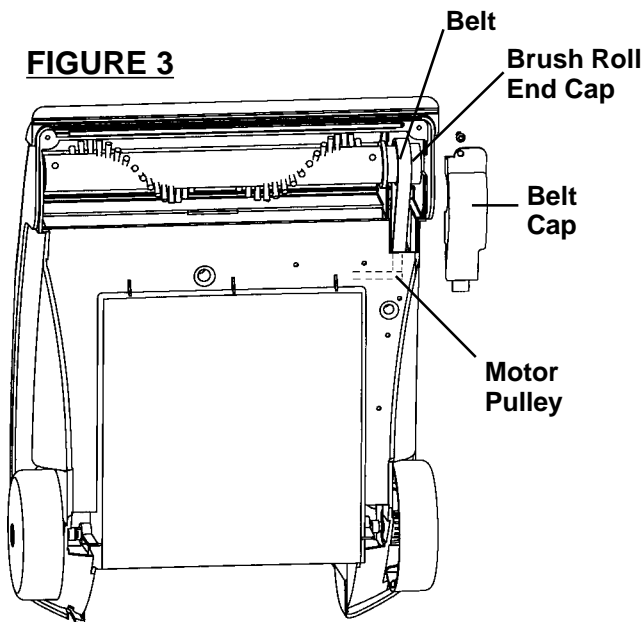


**FIGURE 2**



1. Tip the carpet shampooer/extractor back to place the handle on the floor (See Figure 1).
2. Position yourself in front of the carpet shampooer/extractor's base and remove the screw from the right side of base (Figure 2).
3. Lift off the belt cap.
4. Lift brush roll out and remove worn belt.
5. Squeeze the sides of new belt together and place it around the motor pulley. Squeezing the belt will aid in placing the belt on the pulley.
6. Place the pulley end of brush roll inside the belt.
7. Align brush roll end caps with openings in base.
8. Push down on the brush roll to secure it (Figure 3).
9. Rotate the brush roll until the belt is in place.
10. Replace belt cap and secure with screw.

**FIGURE 3**



#### Brush Roll Belt (for models with a brush roll)

The brush roll belt on the carpet shampooer/extractor drives the brush to agitate, sweep, and comb the carpet nap. Check the belt regularly to be sure it is in good condition. Replace the belt if it is stretching, cracking or slipping. Cut away any hair or thread wound around the brush roll or the belt pulley because the buildup could cause the belt to rotate unevenly.

**NOTE:** When reinstalling the brush roll, check the end caps for correct alignment into the base of the unit. Sometimes the squares of the end caps become off-center. By holding one end and turning the other, realignment can be corrected.

## PROBLEM SOLVING

**NOTE: Turn off the switch and unplug the electrical cord before servicing.**

PROBLEM	CAUSE	SOLUTION
Motor will not start.	<input checked="" type="checkbox"/> Electric Plug <input checked="" type="checkbox"/> Power switch is not turned ON	<input type="checkbox"/> Push plug securely into outlet. <input type="checkbox"/> Try another outlet. <input type="checkbox"/> Check circuit breaker. <input type="checkbox"/> Make sure power switch is in ON position.
Cleaning solution and water are not released from the Carpet Nozzle	<input checked="" type="checkbox"/> Clean Water Solution Tank is incorrectly installed <input checked="" type="checkbox"/> Carpet nozzle area clogged	<input type="checkbox"/> Be sure Clean Water Solution Tank is locked securely into place. <input type="checkbox"/> Refill Clean Water Solution Tank with clean water and solution. <input type="checkbox"/> Remove debris from the carpet nozzle area. <input type="checkbox"/> Check Plunger, Boot Seal and Filter Assembly (see p. 17)
Cleaning solution and water are not released from the Upholstery/Stair Nozzle	<input checked="" type="checkbox"/> Air Lock <input checked="" type="checkbox"/> Low water solution level in clean water solution tank <input checked="" type="checkbox"/> Clog in Upholstery/Stair Nozzle <input checked="" type="checkbox"/> Clog in Upholstery/Stair Nozzle tubing <input checked="" type="checkbox"/> Plunger, Boot Seal and Filter Assembly is not in correct position	<input type="checkbox"/> With unit in the OFF position, raise the attachment handle above your head. Then engage the attachment handle trigger for 4 seconds. Turn unit ON to resume spraying. <input type="checkbox"/> Check the water level in the Clean Water Solution Tank and refill. <input type="checkbox"/> Clear the Upholstery/Stair Nozzle of debris. <input type="checkbox"/> Remove the "M" shaped piece on the underside of the Upholstery/Stair Nozzle, then remove, rinse and replace the filter into the Solution Tube (see p. 15). <input type="checkbox"/> Check Plunger, Boot Seal and Filter Assembly (see p. 17)
Does not pick up the dispensed cleaning solution and water from carpet	<input checked="" type="checkbox"/> Recovery Tank is full <input checked="" type="checkbox"/> Recovery Tank is not fully installed <input checked="" type="checkbox"/> Selector Knob is not in carpet position	<input type="checkbox"/> Empty Recovery Tank. Replace lid and return to cleaner. Resume cleaning. <input type="checkbox"/> There may be excessive foam in the Recovery Tank. Use correct cleaning solution and water mix ratio: (4 ounces of cleaning solution per 1 gallon of water.) Empty Recovery Tank, then clean or replace the filter. <input type="checkbox"/> Make sure Recovery Tank is fully locked into position. <input type="checkbox"/> Make sure the Selector Knob is in the carpet position.
Does not clean the carpet	<input checked="" type="checkbox"/> Belt <input checked="" type="checkbox"/> Brush Roll <input checked="" type="checkbox"/> Improper cleaning solution used <input checked="" type="checkbox"/> Selector Knob not in carpet position	<input type="checkbox"/> Replace a cut, loose, or out of shape belt (see p. 18) <input type="checkbox"/> Remove belt cap and clean hair, thread and debris from bristles and brush roll area. Replace brush roll if bristles are worn. <input type="checkbox"/> Use Genuine Eureka Carpet/Upholstery Cleaning Solution. <input type="checkbox"/> Make sure Selector Knob is in carpet position.
Clean Water Solution Tank leaks prior to activating handle trigger or Upholstery/Stair Nozzle Trigger	<input checked="" type="checkbox"/> Plunger, Boot Seal and Filter Assembly is not in correct position	<input type="checkbox"/> Remove Clean Water Solution Tank and check Plunger, Boot Seal and Filter Assembly by removing it and reinstalling it into the reservoir by pressing the top of the plastic plunger downward. Do not press down on the rubber Boot Seal.
Minimal suction at the end of the hose	<input checked="" type="checkbox"/> Selector Knob is not in the attachment position <input checked="" type="checkbox"/> Upholstery/Stair Nozzle is clogged <input checked="" type="checkbox"/> Recovery Tank not completely installed	<input type="checkbox"/> Make sure Selector Knob is in attachment position. <input type="checkbox"/> Remove any visible clogs from nozzle that restricts the airflow. <input type="checkbox"/> Activate the Upholstery/Stair Nozzle Trigger and flush with clean water while the unit is in attachment mode (see p. 15). <input type="checkbox"/> Make sure Recovery Tank is in locked secured position.
Water appears on top of the Recovery Tank	<input checked="" type="checkbox"/> Plunger, Boot Seal and Filter Assembly is not correctly installed	<input type="checkbox"/> Remove Clean Water Solution Tank and check Plunger, Boot Seal and Filter Assembly by removing it and reinstalling it into the reservoir by pressing the top of the plastic plunger downward. Do not press down on the rubber Boot Seal.
Suction shuts off prematurely	<input checked="" type="checkbox"/> Excessive foam in the Recovery Tank <input checked="" type="checkbox"/> Improper cleaning solution used	<input type="checkbox"/> Use correct cleaning solution and water mix ratio: (4 ounces of cleaning solution per 1 gallon of water.) Empty Recovery Tank, then clean or replace the filter. <input type="checkbox"/> Use Genuine Eureka Carpet/Upholstery Cleaning Solution.
Missing parts		<input type="checkbox"/> Call 1-800-438-7352 between 8:00 a.m. and 4:45 p.m. central standard time, Monday through Friday. Know the model & serial numbers when you call.
Questions		<input type="checkbox"/> Call 1-800-282-2886 between 8 a.m. to 7:30 p.m. (CST), Monday - Friday and 10 a.m. to 6:30 p.m. Saturday. Know the model and serial numbers when you call.

**Some Eureka carpet shampooer/extractor models do not feature an attachment hose and selector knob. These features are specified only on selected models.**



SOLD TO

Name		
Address (street address needed for UPS)		
City	State	Zip
Telephone (Day)	(Eve)	(Fax)

SHIP  
TO

Name			
Address (street address needed for UPS)			
City		State	Zip
Telephone	(Day)	(Eve)	(Fax)

**IMPORTANT:**

Be sure to include your model, type, and serial numbers. These numbers may be found on the rating plate.

Model Number:

Type:

Serial Number:

## To Order



### By Phone

1-800-

**438-7352\***

HOURS:

Call between 8 a.m.  
and 4:45 p.m.,  
central standard time  
Monday through Friday.

**By FAX**

1-309-

**823-5789**

To Answer Problems  
or Questions for U.S.A.  
and Canada call:

**1-800-282-2886\***

8 a.m. - 7:30 p.m.

(CST)

Monday - Friday and

10 a.m. - 6:30 p.m.

(CST)

Saturday

\*En Mexico llame al

**5670-6169**

## By Mail

**Simply fill out  
this Order Form.  
Please be sure to  
include day  
and evening  
phone numbers.**

## ON-LINE

www.eureka.com

*Method of payment (no C.O.D. orders)*

☐ **Check or money order** (payable to **The Eureka Company**). Do not send currency.








☐ **Visa** (16 digits)    ☐ **DiscoverCard** (15 digits)    ☐ **MasterCard** (13 digits)    ☐ **Amer. Express** (15 digits)

[illegible]

Acct. number

Expiration Date

**Signature** (full name as shown on acct.)

		Part No.	Qty.	Price (USD)	Total
Genuine Eureka Belts and Filters					
	Belt - pkg of 2	60129		\$2.49	
	Filter Package - pkg of 3	60207		\$2.99	
Accessories/Tools					
	Bristle Attachment for Upholstery Nozzle*	60200A		\$3.99	
	Sponge Attachment for Upholstery Nozzle*	60201		\$3.99	
	Hose Assembly*	60245C		\$34.49	
	Carpet & Upholstery Shampoo - 64 oz	60170		\$7.99	
	Brush Roll	60203A		\$11.99	
	Clean Water Solution Tank	60622-2		\$22.99	
*Available for specific models only					
		Total (prices subject to change without notice)			
		Tax (add state tax & local taxes as required by law)			
		Postage & Handling Charge (within U.S.A.)			\$5.50
		TOTAL ENCLOSED			



# THE EUREKA LIMITED WARRANTY

## What This Warranty Covers

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

## What This Warranty Does Not Cover

- Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, and brush roll bristles, impellers and cleaning.
- Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

## What The Eureka Company Will Do

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

## Warranty Registration

Please fill out and return the warranty registration card accompanying your cleaner.

## Obtaining Warranty Service

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station.

You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners—Service and Repair." Be certain that the Warranty Station is "Eureka Authorized."

For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

**USA: 1-800-282-2886**

**Mexico: 5670-6169**

**Canada: 1-800-282-2886**

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station.

Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial number from the data plate on the cleaner.

## Further Limitations and Exclusions

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.



## Questions & Answers about Genuine Eureka Products

**Q:** Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

**A:** Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.

**Q:** How can I be sure I am using only genuine Eureka products in my vacuum cleaner?

**A:** Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.

**Q:** Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?

**A:** Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

**For Genuine Eureka Value, Accept No Imitations!**

**THE EUREKA COMPANY**

Household Warranty  
abs 190

Bloomington, Illinois 61701

# Questions?

## Do Not Return To Store

### Call

# 1-800-282-2886

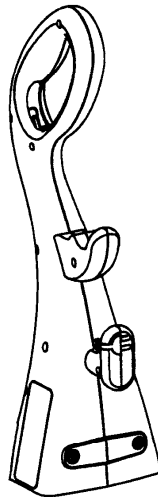
8 a.m. to 7:30 p.m., Central Standard Time, Monday - Friday and 10 a.m. to 6:30 p.m. Saturday

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## Accessory Items in This Carton



**Cleaning Solution**



**1 carpet shampooer/  
extractor handle**



**1 hardware  
package (2 screws)**

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## Thank you for selecting a Eureka Carpet Shampooer/Extractor.